

GENERAL SERVICES ADMINISTRATION



The U.S. General Services Administration's (GSA) Public Buildings Service is responsible for the food and beverage concessions and snack and sundry vending operations in 371 million square feet of GSA-controlled federal facilities and leased space control nationwide. In hundreds of federal workplaces across the nation, GSA manages food service operations for one million employees, contractors and visitors.

GSA has the authority to provide concessions and specialty services in their facilities. These concessions operations and vending facilities can range from full-service cafeterias and food courts to vending machines. A thorough feasibility study determines the most effective and financially viable approach for providing the level of service that best meets customers' needs and expectations, and enhances the quality of their work experience in GSA buildings.

GSA views food service operations in federal buildings as a means to improve the tenant experience, increase productivity and provide healthy and sustainable options. The concessions program is managed by GSA's Office of Facilities Management. Food service within federal buildings includes a variety of full-service cafeterias, food courts, restaurants and vending facilities. These are operated either by commercial food service management firms from the private sector or by the state licensing agency in accordance with the Randolph-Sheppard Act of 1936.

There are approximately 1,400 Randolph-Sheppard permits, of which roughly 200 are for vending facilities and the remainder is for vending machines. Both operate nationwide as established under the Randolph-Sheppard program. The vending facilities offer limited menus and food production. In addition, there are approximately 100 contracts and licenses for concessions operations that exist within GSA's buildings, many involving larger cafeterias and food courts with expanded menu selections. The food service concessions operations are managed by commercial food service firms that offer proprietary in-house, national- and regional-branded concepts.

GSA implements healthy food and beverage choices and sustainable practices in our full-service cafeterias by following the Food Service Guidelines for Federal Facilities. These guidelines were revised in 2017 by a multi-agency team including GSA and are based on the 2015 Dietary Guidelines for Americans.

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GSA IS DIVIDED INTO THE FOLLOWING 11 GEOGRAPHICAL REGIONS

NEW ENGLAND (REGION 1: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont)
(866) 734-1727
Fax: (617) 565-8170
10 Causeway St.
Boston, MA 02222

NORTHEAST & CARIBBEAN (REGION 2: New York, New Jersey, Puerto Rico, the U.S. Virgin Islands and Europe)
(212) 264-3305
Fax: (212) 264-3998
One World Trade Center
55th Floor, Room 55W09
New York, NY 10007-0089

MID-ATLANTIC (REGION 3: Delaware, Pennsylvania, southern New Jersey, West Virginia and parts of Maryland and Virginia. (Note: Montgomery and Prince George's counties in Maryland; Arlington, Fairfax, Loudoun and Prince William counties and the City of Alexandria in Virginia are exceptions.)
(215) 446-4900
Fax: (215) 446-5136
The Dow Building, 100 S. Independence Mall West
Philadelphia, PA 19106

SOUTHEAST SUNBELT (REGION 4: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina and Tennessee)
(404) 331-3200
Fax: (404) 331-0931
77 Forsyth St., Suite 600
Atlanta, GA 30303

GREAT LAKES (REGION 5: Illinois, Indiana, Michigan, Minnesota, Ohio and Wisconsin)
(202) 280-9187
Fax: (312) 886-5595
230 S. Dearborn St., Room 3700
Chicago, IL 60604

HEARTLAND (REGION 6: Iowa, Kansas, Missouri, and Nebraska)
(816) 926-7201
Fax: (816) 926-7513
2300 Main Street
Kansas City, MO 64108

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Fax: (817) 978-4867
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Fort Worth, TX 76102

ROCKY MOUNTAIN (REGION 8: Colorado, Montana, North Dakota, South Dakota, Utah and Wyoming)
(888) 999-4777
Fax: (303) 823-1167
Denver Federal Center, Building 41
Denver, CO 80225

PACIFIC RIM (REGION 9: Arizona, California, Hawaii, Nevada, Guam, American Samoa, Saipan and U.S. facilities in Diego Garcia, the Indian Ocean, Japan and Korea)
(415) 522-3100
Fax: (415) 553-3856
50 United Nations Plaza, Room 3135
Mailbox #9
San Francisco, CA 94102

NORTHWEST/ARCTIC (REGION 10: Alaska, Idaho, Oregon and Washington)
(253) 931-7100
Fax: (253) 931-7195
GSA Center
400 15th St., S.W.
Auburn, WA 98001

NATIONAL CAPITAL (REGION 11: Washington, D.C., and the suburban capital area: Montgomery and Prince George's counties in Maryland; and the City of Alexandria and Arlington, Fairfax, Loudoun and Prince William counties in Virginia)
(202) 708-9100
Fax: (202) 708-9966
301 7th St., SW
Washington, DC 20407